

Understanding ISO9001 requirements

GOALS

- Understanding and implementing the requirements for successful ISO 9001 certification.

PROGRAMME

- Presentation of the ISO 9001 standard
- Introduction to quality management principles, the process approach and PDCA
- Presentation of general requirements - chapters 4 to 10 of ISO 9001
- Context - Chapter 4
- Leadership - Chapter 5
- QMS planning - Chapter 6
- Support - Chapter 7
- Operational activities - Chapter 8
- QMS performance and improvement - Chapters 9 and 10
- Methodology for implementing a QM system

PREREQUISITES

- None

TARGET AUDIENCE

- Any professional involved in the planning, implementation or maintenance of the ISO 9001 QMS.

Please contact us for any enquiries regarding facilities and access for disabilities people.

DURATION

2 days (14 hours)

PRICES

Inter-company training: 1 400,00 € excl. VAT/participant (minimum 3 participants)

Intra-company training: please contact us

TERMS AND CONDITIONS OF ACCESS

INTER: registration is open until two weeks before the training date.

INTRA: training can be provided one month after acceptance of the quote (as a guide).

TRAINING METHODS

The training course combines theory, games, examples and/or practical case studies.

Trainees must bring a laptop computer.

A file is given to participants at the end of the session

(containing the theoretical principles covered during the training course and exercise materials).

ASSESSMENT METHODS

Trainees' knowledge acquisition is generally validated by a quiz.

It may also be assessed using other methods *(at the discretion of the trainer and/or in agreement with the Client).*

At the end of the training course, a certificate is issued based on the results of the assessments.

